



NewGrange

TRAINING & SERVICES LTD

Better People, Better Business®



8D Problem Solving Course

A one day (Awareness) or 2 day (Practitioner) in-house training course that has been structured to give delegates a strategic understanding of the principles and use of 8D problem solving in the context of requirements for ISO/TS 16949: 2009.

Course Objectives

At the end of this practical course, delegates will understand:

- ✓ Basic 8D terminology
- ✓ Each of the 8 disciplines
- ✓ How to complete an 8D Report
- ✓ What tools and techniques to apply

Course Location: On-Site at your premises

Course Duration: 1 OR 2 Full Days, 9.30am - 4.30pm (dates to suit you)

No. of Delegates: 12 delegates max

Who should attend?

As the 8D problem solving techniques can form an integral part of APQP activities and become a core business improvement tool, this course will benefit:

- * Senior Managers with responsibility for sales, design, technical, production and quality
- * Senior and line management who are responsible for creating and or implementing ISO/TS16949:2009 requirements
- * Engineers and technicians who can apply 8D problem solving techniques

Our One day course is an AWARENESS Course and our 2 Day Course is at PRACTITIONER Level - you can start with one day and add the 2nd day at a later stage

Course Content:

- The 8D concept
- Benefits of 8D techniques
- Applying 8D techniques
- Applying 8D principles
- Utilising 8D solutions
- Links with Product Realisation and APQP
- 8D investigative analysis
- Effective use of problem solving
- Adapting concepts for everyday activities

Delegates Receive:

Comprehensive Course Notes, Course Materials and Certificate of Training.

Tel: +44(0) 1562 632143

Fax: +44(0) 1562 632584

email: info@newgrangetraining.co.uk

www.newgrangetraining.co.uk